

## **One Call We Draw Mobile Phlebotomy Services, LLC**

One call we draw Mobile Phlebotomy Services is a private pay service. Specimen collection services are provided and billed by OCWD Phlebotomy Services. Laboratory testing is billed through your insurance. Payments that have not been prepaid will be due at the time of service.

Please be advised that OCWD Mobile Phlebotomy Services is not responsible for any outstanding balances with LabCorp or Quest and will need to be settled prior to a scheduled home lab draw. The labs have the right to decline specimens of patients with outstanding balances.

OCWD Mobile Phlebotomy Services is an independent convenience service. OCWD Mobile Phlebotomy Services is not affiliated with any laboratories or doctor's offices. OCWD Mobile Phlebotomy Services does not have the authorization to give discounts for any lab tests that are being collected.

We are fully HIPPA compliant and respect the privacy of clients we serve. Under no circumstances OCWD Mobile Phlebotomy Services will give out client's personal information to unauthorized personnel. All client's information is always kept personal and confidential.

One call we draw Mobile Phlebotomy Services does not receive any results. In the event that your doctor did not receive results, it is the responsibility of the Doctor office to get in touch with the lab. Most of the time they have an account with the labs.

\*For parents with children: If your child is getting their blood drawn you must do your part. It is important to keep them hydrated 24 hours prior to scheduled blood draw.

The less stress in the room the higher the success rate. We are almost always successful on the first try, HOWEVER it may take up to 3 tries at times, this needs to be understood. This is normal, especially with tiny veins and a moving target. We understand how stressful it can be for you and your child during their blood draw, please understand how stressful it can be for us if we do not have understanding parents.

Safety is very important. If you know that your child gets aggressive when upset, is difficult to draw, or that it normally takes more than one person to hold them still it is extremely important that you please let us know so that we can make arrangements to have a safe and successful draw.

I understand the above terms and conditions and agree to have my lab (and/or my son/daughter) sample collected.

I have read and agree to the terms above \*\* \_\_\_\_\_